

QUALITY POLICY

F.L. CAR SYSTEM has been operating in the installation of wire-guided systems for more than ten years and supplies many leading companies in the logistics sector. For this reason, the company has committed itself to implementing a Quality Management System in compliance with the UNI EN ISO 9001:2015 standard.

We aim to be among the leading suppliers in the Italian and European market by:

- Understanding our customers' needs and expectations through direct and effective communication;
- Understanding the development of our market sector and always remaining at the forefront of innovation;
- Constantly remembering that our customers' success goes hand in hand with our own success;
- Expanding the reach of our services;
- Continuously improving the performance of our business processes.

Therefore, General Management is committed to:

- Embedding the principle of continual improvement into our corporate culture, applying it daily at both individual and team level, while promoting economic, environmental, health and safety, and social sustainability;
- Increasing our visibility among the most active companies in our market and establishing ourselves as a benchmark in the industry;
- Considering our suppliers as partners rather than simple providers of labor and materials, sharing with them our needs and expectations, as well as those of our customers, which we bring into our team;
- Optimizing management processes in order to increase the company's competitiveness and market opportunities;
- Promoting the training and continuous development of all internal resources;
- Complying with both explicit and implicit contractual commitments.

The FL CAR SYSTEM Quality Management System is also based on the analysis of business risks and opportunities, taking into account the expectations of both internal and external interested parties. The analysis of risks and opportunities is the starting point for defining quality objectives and developing improvement plans.

Management is committed to periodically reviewing the suitability of the Quality Management System and providing guidance on the corrections and improvements required for its structure. Furthermore, Management verifies the achievement of annual objectives and analyzes any deviations in order to support the continuous development of the organization.

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Management
FABBI LUCA

F.L. CAR SYSTEM di Fabbi Luca

Via Sacco & Vanzetti, 22
46024 Moglia (MN)

Tel & Fax: 0376598500

C.F. FBBLCU92024E897K

P.IVA 02476380351

